



Online Ordering of Textbooks

Textbooks may be ordered online with a credit/debit card or Financial Aid. All online ordering of textbooks must be completed 10 business days prior to the first day of the academic term. A \$5 convenience charge will be added to the cost and shipping for all online orders which will be billed to the credit/debit card.

Shipping rates are calculated on the total dollar value of the order, and are subject to change at any time without prior notice.

00.01	to	25.00	=	5.95
25.01	to	50.00	=	6.95
50.01	to	75.00	=	8.95
75.01	to	100.00	=	9.95
100.01	to	150.00	=	11.95
150.01	to	200.00	=	13.95
200.01	to	300.00	=	16.95
300.01	and over		=	19.95

The following information applies to all shipped orders.

Most orders are processed and shipped within two business days after books become available for purchase in the Bookstore. Books go on sale during Finals Week of the previous semester. Delivery during the first week of the semester may not be possible.

All shipments will be sent by FedEx or US Postal Service. You must provide a valid U.S. street address for your order; no orders can be shipped to PO Boxes.

Delivery dates are calculated on the shipping date, not on the order date. On average, you should receive your order within 5 - 7 working days. During peak periods of August and January, delivery time may take longer.

Shipping information for the Southern State Community College Bookstore is subject to change at any time without notice.

Your Orders:

We will make our best effort to complete your order as you entered it, but we are unable to guarantee that all items will be in stock at the time the order is received and processed. If items from your order are on back-order but due in to the store within 5 business days, we will hold the order and ship when the items are received. If the estimated date of arrival is beyond 5 days, we will ship the order in two parts. When we need to make a substitution or correct an error on your transaction we will notify you promptly. If we are unable to confirm ordering information and/or changes we will, at our discretion, either make the change and send you an updated receipt or cancel the order.

Return Policy:

Books may be returned to one of our four campus bookstores, and the standard Bookstore Return Policy is applicable.

All sales are final on the last day of Drop/Add for the semester.

Receipts and credit card slips must accompany all returns.

Books must be in resalable condition. Books purchased in shrink-wrap cannot be returned after the shrink-wrap has been opened.