

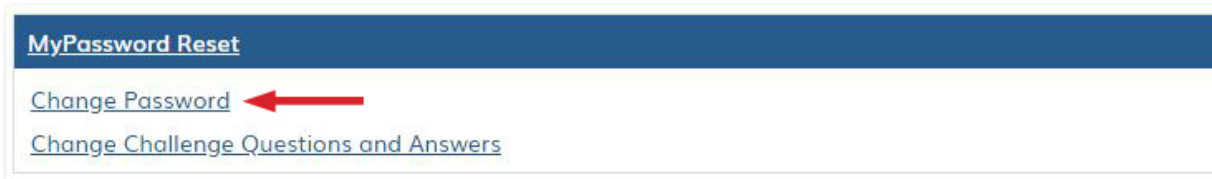
Change Your SSCC Password

If you know your current password, you will have the ability to change it through MyRecords. This procedure will change your password for MyRecords, MyMail, MyELearn, MyTechSupport, wireless access, and for logging onto desktop computers at the college. **This procedure does not apply to Faculty & Staff laptop logins.** Faculty & Staff laptop passwords must be changed locally. To do this, follow the [Change a Laptop Password Tutorial](#).

If you have lost your password and need to recover it, refer to the [Recover Your SSCC Password Tutorial](#).

Change Password Through MyRecords

- Login to MyRecords by navigating to [sscc.edu](#) > MySSCC > [MyRecords](#)
- Once logged in, scroll down to the 'MyPassword Reset' section and select '**Change Password.**'



MyPassword Reset

[Change Password](#) ←

[Change Challenge Questions and Answers](#)

- On this page you will need to enter your old password and your new password twice, then select '**Continue.**'



MyPassword Reset - Change Password

Be sure your new password conforms to the password rules. Your new password must be at least 8 characters and contain username when choosing a password.

Old Password:

Enter new password:

Enter new password again:

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- **Your password has now been updated.** Your screen will give a confirmation like the image below. Please wait 5 minutes before attempting to login.



MyPassword Reset

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Need Additional Assistance? - Contact Tech Support

Contact Tech Support by phone at 800-628-7722 x2800 and select Option 1 for Password Assistance, or by email at mytechsupport@sscc.edu. If you cannot access your SSCC email you can use an alternate email address. In the email include your name, student ID, and a phone number at which you can be reached because login information will not be sent to an insecure email address (any email address other than @live.sccc.edu or @sscc.edu). Also, students can notify their instructors for assistance contacting Tech Support if no other email address is accessible.